

Clean-It Center Leader

London, Ontario

The successful candidate will be self-motivated, possess excellent communication skills and superior organizational abilities which would enable them to work in a fast paced, service-oriented environment. This exciting role combines retail merchandising, sales and marketing.

The individual will be detail oriented, customer service driven, highly organized and have a passion for customer service excellence.

Responsibilities:

- Achieves pre-determined financial objectives for locations; continuously monitors location's performance and provides regular updates, including analyses of any variances.
- Ensures coverage at all times during operating hours.
- Identifies the needs of both current and future customers by establishing and maintaining a professional rapport with actual and potential customers.
- Educate all customers on Swish brand products and other store products and services.
- Maintain accurate levels of merchandise in Clean It Centre at all times.
- Work with marketing to develop and implement regular promotional events to highlight key products and increase customer volume for the location.
- Provide input on processes and best practices for all CIC's.
- Maintain professional and technical knowledge by attending product training sessions and keeping up to date on product and vendor literature.

Minimum Qualifications:

- Customer Focus
- Strong computer skills
- Attention to detail – accurate data entry
- Strong interpersonal skills
- Coordinating Sales and Product Focus Events
- Achievement of monthly and yearly Sales and GP Budgets
- Coordinating Standard Merchandising Displays and the creation of other's not within the standard program
- Maintenance of store inventory and housekeeping, restocking shelves, and laundry

Retails hours are Monday to Friday 8:00 am to 5:00 pm. Some Saturday hours are also required.

We are an equal opportunity employer with the ability to earn above average compensation and benefit package, as well as opportunities for growth and personal development.

Swish Maintenance Limited is committed to providing accessible employment practices that are in compliance with the Accessibility for Ontarians with Disabilities Act ('AODA'). Should any applicant require accommodation through the recruitment and selection process, please inform Human Resources